## MMLL Tech Service 2018-2019

The Mid-Michigan Library League and Emergency Geek are pleased to announce that we are teaming up again this year to provide computer and technology service to the members of the Mid-Michigan Library League!

Last year, Emergency Geek provided service to 16 different members of the Mid-Michigan Library! Other libraries who didn't have a need for tech help still provided a benefit to the Mid-Michigan Library League by donating their hours to provide much needed technology help to other libraries!

## Here are services I helped provide over the last year to the Mid-Michigan Library League:

- Computer Tune-ups: Removed Viruses, Malware, and Adware from both public use and staff computers.
  Removed junk files, optimized start-ups, and did Windows Updates as well as consulting with staff on coming up with a plan to do Windows Updates at least every six months.
- Computer and Technology Assessment: Evaluated and gave a through written assessment on the rating of good, average, or poor to keep it simple to understand easily so that upgrades could be planned and budgeted.
- Diagnosed and repaired Windows corruption that usually causing blue screens
- Troubleshoot and fixed Melcat paging slip printing issues
- Printer setup (for network use) and trouble shooting printer issues
- Wifi internet access consulting and troubleshooting
- New wireless router setup, network troubleshooting, and server to wall jack troubleshooting
- Ploud website assistance and troubleshooting
- New computer setup
- Data transfer and data recovery from old machines

## **About Emergency Geek**

Emergency Geek is a small computer repair and service business located in Cadillac, MI. We run a hybrid computer repair business; offering both a store location for walk-ins and on-site work by appointments. Emergency Geek is owned and operated by Cory Walker.

Store hours are 12PM-6PM Tuesday through Friday. On-site hours (by appt) are 10AM-6PM Monday and Saturday. Call or text (231) 218-2241 or email us at cory@emergencygeek.net to arrange an appointment.

We are located at our new store location: 1037 N Mitchell St, Suite 10, Cadillac MI 49601